

PureFlow Lux LLC

1. PAYMENT POLICY

50% deposit to reserve. Remaining balance due 48 hours before delivery. Accepted payments: card, cash, invoice.

2. CANCELLATION POLICY

Full refund if canceled 14+ days before event. 50% refund if 7–13 days. No refund if less than 7 days.

3. DAMAGE POLICY

Client responsible for any trailer damage, misuse, vandalism, or excessive cleaning.

4. SITE REQUIREMENT POLICY

Client must ensure level ground, adequate space, and accessible entry for towing/delivery.

5. WEATHER POLICY

Service operates rain or shine. Severe conditions may require rescheduling for safety.

6. WASTE POLICY

Pure Flow Lux handles all waste disposal according to Lebanon Utilities guidelines.

7. ELECTRICITY & WATER POLICY

Trailer requires 20-amp outlet or generator rental. Water source recommended unless water-add-on purchased.

8. USAGE POLICY

No smoking, no illegal substances, no standing water inside units. Event host responsible for guest behavior